



# Service Configuration Guide





# Individual Account Settings

- Individual account management:
  - View Account Type: Custom, Premium, Group
  - Username [read only]
  - First and Last Name
  - Password
  - Primary and Secondary Email
  - Mobile Phone
- Email alerts are default to primary email:
  - Email alert copy is sent to alternate email if activated
  - Option to activate/deactivate alerts to primary and alternate email address
  - Option for short *headline* alert message or detailed HTML formatted alert
- Setting mobile phone for text alerts requires mobile carrier and valid activation code. Other options include:
  - Change / Delete / Resend Code / Enter Activation Code
- The **Green Check** or **Red X** indicates phone/email are active or inactive

**Individual Account Settings User Interface**

**ACCOUNT SETTINGS**

**Account Type** premium

**Username** dezkbPpH8B0mwWX

**First Name** Jack

**Last Name** Frost

**Password** \*\*\*\*\* [Change](#)

**Primary Email** jack@domainjr.com [Change](#)

**Alternate Email** [Add Email](#)

**Mobile Phone** 5551235432 / verizon (pending) [Change](#) / [Delete](#) / [Resend Code](#) / [Enter Activation Code](#)

☒ Active for Alerts ☐ Alert Message Format ☒ Detail ☐ Short

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[Submit](#)

Premium members can add a second email to receive duplicate severe weather and emergency alerts (not including recalls) as defined under menu tab "myAlerts" above. Mouse over each Image to learn more about a specific setting.





# Group Account Manager

- **Group Account Manager (GAM):** Dashboard for central management of alert dissemination, hazard type, and contact information for multiple accounts. EG., Centralized management of alerts for corporate fleet
- The GAM for unlimited number of accounts from the dashboard:
  - Account is defined by: 1 primary email, 1 alternate email, and 1 text enabled mobile device for alert notification

**Group Account Manager:**  
Account Manager: Mark McInerney  
[Add New Account](#) [4 of 225 Accounts Active]

**Active Account List:** 50

#	Account Name	Point of Contact	Last Update	Functions	Status	
<input type="checkbox"/>	1	Central Region EM Director	J. Thompson	2014-09-25	<a href="#">Alerts</a>   <a href="#">Settings</a>	✓
<input type="checkbox"/>	2	Southern Region EM Director	CJ Shaw	2014-09-25	<a href="#">Alerts</a>   <a href="#">Settings</a>	✓
<input type="checkbox"/>	3	Eastern Region EM Director	L. Jackson	2014-09-25	<a href="#">Alerts</a>   <a href="#">Settings</a>	✓
<input type="checkbox"/>	4	Western Region EM Director	M. Baker	2014-09-25	<a href="#">Alerts</a>   <a href="#">Settings</a>	✓

☐ Check All   Delete Selected Items   [Go](#)   50

GAM dashboard integrates into an account that also functions to receive alert notifications

Quick view list of active accounts by name, point-of-contact, and last configuration update

Status of individual accounts with call-to-action notification

Functions to manage alert type notifications and more...





# Configuring “All-Hazard” Severe Weather and Emergency Alert Notification Service

- “All-Hazards” Alerts by City:
  - Single city selection for free memberships
  - Unlimited city selection for premium memberships
  - By county based alerts available upon request
- Add, edit, remove city locations by zip code
- Hazard alerts are grouped by type:
  - Severe Weather
  - Winter Weather
  - Flooding
  - Fire Weather
  - Coastal Hazards
  - Landfall Tropical Weather
  - Aviation Weather
  - Non-Precipitation
  - Civil Emergency

**Severe Weather and Emergency Alert User Interface**

**Weather Alerts by City** | Alerts by Weather Event | Real-time Weather Alerts | Storm Report Alerts | Product Recall Alerts

Make your selection below to receive severe weather and emergency alerts for one or more U.S. cities. To learn more about the different categories and the alerts types under each category [CLICK HERE](#).  
To receive alerts across the entire U.S. regardless of location [CLICK HERE](#).  
Mouseover icons below for more help

**ALERT SETTINGS**   
(select new or existing to edit)  
CHICAGO, IL (zip: 60623) [Delete Location](#)

**LOCATION SETTING**   
State: ILLINOIS  
City: CHICAGO

**ALERT SETTING**

Alert Hazard	Alert by	Alert by
<input checked="" type="checkbox"/> Severe Weather	<input checked="" type="checkbox"/> Email	<input checked="" type="checkbox"/> Text Message
<input checked="" type="checkbox"/> Winter Weather	<input checked="" type="checkbox"/> Email	<input checked="" type="checkbox"/> Text Message
<input checked="" type="checkbox"/> Flooding	<input checked="" type="checkbox"/> Email	<input checked="" type="checkbox"/> Text Message
<input checked="" type="checkbox"/> Fire Weather	<input checked="" type="checkbox"/> Email	<input checked="" type="checkbox"/> Text Message
<input checked="" type="checkbox"/> Coastal Hazards	<input checked="" type="checkbox"/> Email	<input checked="" type="checkbox"/> Text Message
<input checked="" type="checkbox"/> Landfall Tropical Weather	<input checked="" type="checkbox"/> Email	<input checked="" type="checkbox"/> Text Message
<input checked="" type="checkbox"/> Aviation Weather	<input checked="" type="checkbox"/> Email	<input checked="" type="checkbox"/> Text Message
<input checked="" type="checkbox"/> Non-Precipitation	<input checked="" type="checkbox"/> Email	<input checked="" type="checkbox"/> Text Message
<input checked="" type="checkbox"/> Civil Emergency	<input checked="" type="checkbox"/> Email	<input checked="" type="checkbox"/> Text Message

☐ Select All Alerts

[Save Edits](#)

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- Alerts within each group are revealed with mouse over the [?] image or by referencing
  - <http://ialert.com/blog/ialert-faq/what-type-of-alerts-can-i-receive-with-ialertcom>
  - <http://ialert.com/docs/iAlert.com-All-Hazards-Reference-Guide.pdf>





# Configuring The Daily Weather Forecast

- Configuring The Daily Weather Forecast is done by city/state location with selectable options:

- Local AM time to send alert location
- Individual day of the week
- Receive alerts by email and/or text message
- Email format option, HTML or TEXT

- For more information about each selection option mouse over the [?] image
- Configured/active alerts are listed in “Active Daily Weather Forecast Alerts”
- To discontinue, select checkbox left of forecast location, select “Delete Selected Events”, then select “Go” button

**Daily Weather Forecast User Interface**

Weather by City | Weather Observations | Storm Reports | **Weather Forecasts** | Product Recalls

**DAILY WEATHER FORECAST** for premium members, with the option to select one or more location.

To configure: 1) select city/state location, 2) check desired day of the week, 3) select time range to receive forecast, and 4) check how to receive weather forecast by email and/or text message

Mouseover [?] icons below for more help

**Add Daily Weather Forecast Alerts** [?]

**Location** [?] **AM Local Time** [?] **Day of The Week** [?] **Alert by** [?] **Email Format** [?]

Select State... Hour : Minute ☐ M ☐ Tu ☐ W ☐ Th ☐ F ☐ Sa ☐ Su ☐ Email ☐ Text ☒ HTML ☐ TEXT

\*Select State for City

Submit

**Active Daily Weather Forecast Alerts** [?]

	#	Location	Local Time	Day of The Week	Alert by	Email Format
<input type="checkbox"/>	1	VERO BEACH, FL	7:00 AM	M,Tu,W,Th,F,Sa,Su	email text	HTML
<input type="checkbox"/>	2	CHEVY CHASE, MD	5:45 AM	M,Tu,W,Th,F,Sa,Su	email text	HTML

↑ ☐ Check All

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# Configuring Real-Time Weather Observation Monitoring and Alert Notification Service

## Real-Time Weather Observation Monitoring and Alert Notification User Interface

Weather Alerts by City | Alerts by Weather Event | **Real-time Weather Alerts** | Storm Report Alerts | Product Recall Alerts

iAlert monitors over 2000 weather stations across the U.S. in real-time. You can select to receive email and/or text messages when desired criteria is met at a desired location. [\[learn more\]](#)

**For Example:** Receive alert when....  
1) Wind speed is greater than equal ( $\geq$ ) 25 mph to protect job site  
2) Temperature drops below freezing, ( $<$ ) 32F to protect plants  
Mouseover icons below for more help

**Existing Locations**

**Select Location**

**Alert Settings**

Alert Type	Alert For	Initial	By Email	By Text
Temperature	<input type="text" value="select range"/> <input type="text" value="select value"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Dew Point	<input type="text" value="select range"/> <input type="text" value="select value"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Wind Speed	<input type="text" value="select range"/> <input type="text" value="select value"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Wind Gust	<input type="text" value="select range"/> <input type="text" value="select value"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Visibility	<input type="text" value="select range"/> <input type="text" value="select value"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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- iAlert monitors over 2000 weather stations across the U.S. in real-time
- Select to receive emails and/or text messages when desired weather criteria is met at select locations

Alert Type	Alert Range	Alert Value
Temperature		-25 F to 110 F
Dew Point	Equal to ( $=$ ) Less than ( $<$ )	-25 F to 99 F
Wind Speed	Less than equal to ( $\leq$ ) Greater than ( $>$ )	10 MPH to 110 MPH
Wind Gust	Greater than equal to ( $\geq$ )	10 MPH to 110 MPH
Visibility		0 Mi to 10 Mi

### Example Uses:

- Wind speed is greater than equal ( $\geq$ ) 25 MPH to protect a job site
- Temperature drops below freezing, ( $<$ ) 32 F to protect plants

- Additional option to only receive “Initial” occurrence of met/selected alert criteria
- Additional alert types available upon request





# Configuring Storm Report Monitoring and Alert Notification Service

- During severe weather events local emergency managers, police, fire, and trained weather spotters submit storm reports across the U.S.
- Reports include:
  - 62 different Severe weather and emergency event types
  - Event time
  - Location (many with latitude and longitude)
- To configure:
  - Select desired event type
  - Select location: *All United States, By State, By County, By City/state*
  - Select alert method, by email or text message
  - Select the *submit* button
- To discontinue, select checkbox left of event type, select “Delete Selected Events”, then select “Go” button

**Storm Report Monitoring and Alert Notification User Interface**

Weather Alerts by City | Alerts by Weather Event | Real-time Weather Alerts | **Storm Report Alerts** | Product Recall Alerts

This feature is in BETA test. Premium members are invited to use and if bugs are discovered send email to support@iAlert.com. BETA test is complete when this message is removed.  
Not a premium member? [Upgrade your membership](#) today before costs increase!

During severe weather events local emergency managers, police, fire, and trained weather spotters submit storm reports across the U.S. These reports include event time, location (in many cases including latitude and longitude), and event magnitude. [\[map of current reports\]](#) [\[learn more\]](#)

Select below to receive storm reports by email and/or text message for desired severe weather events and location. NOTE: broader the location the more alerts you will receive! Active alerts can be deleted under "Active Storm Report Alerts"

Mouseover icons below for more help

**Add Storm Report Alerts**

Event type:  Event Location:  Alert by: ☐ Email ☐ Text

**Active Storm Report Alerts**

#	Event Type	Event Location	Alert by Email	Alert by Text
<input type="checkbox"/>	1 TORNADO	Anywhere in U.S.	X	X
<input type="checkbox"/>	2 HAIL	Anywhere in U.S.	X	

☐ Check All

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## Event Types Include:

- Tornado location
- Hail Size
- Flooding
- Snow Totals
- Wind Damage
- and 57 more







# Service Configuration Guide



<http://ialert.com/docs/iAlert.com-Service-Configuration-Guide.pdf>



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<http://Twitter.com/ialertcom>